

Mid-term Review of Empowering Migrants through Pacific Remittances, 2021 – 2026

The Mid-term Review relates to the *Remittances – Enhancing Market Transparency* (ACT-0102214) activity.

Background

Empowering Migrants through Pacific Remittances (EMPR) was delivered by CulturalPulse on behalf of the Australian Department of Foreign Affairs and Trade (DFAT) and the New Zealand Ministry of Foreign Affairs and Trade (MFAT).

The Mid-term Review was arranged by the programme supplier, CulturalPulse.

Mid-term Review

The Mid-term Review was conducted in June 2023 by Strategic Development Group, covering the period from April 2021 to May 2023 to assess the progress towards the programme's four outcomes and identify opportunities to improve programme delivery during the remaining implementation period.

MFAT considers the Mid-term Review to be a balanced assessment and accepted all six recommendations. The recommendations emphasised improving engagement with labour mobility workers, increasing community-based and face-to-face outreach, prioritising the Send Money Pacific mobile application as the primary delivery channel, improving platform usability, and strengthening monitoring, reporting, and remittance literacy training. Collectively, the recommendations sought to improve uptake of programme services and increase the likelihood that awareness and transparency activities would translate into meaningful behaviour change.

Management Response

The Development Economy and Prosperity Division recommends the Ministry publish the Mid-Term Review and Final Evaluation.