

| From                                   | 1-Jul-17 To 30-Jun-18 |               |                         |                          | 1-Jul-16 To 30-Jun-17 |               |                         |                          |
|--|-----------------------|---------------|-------------------------|--------------------------|-----------------------|---------------|-------------------------|--------------------------|
|  | No. of cases          | No. of people | Total time spent (mins) | Total time spent (hours) | No. of cases          | No. of people | Total time spent (mins) | Total time spent (hours) |
| Accident                               | 26                    | 34            | 3883                    | 64.72                    | 26                    | 28            | 7100                    | 118.33                   |
| Adoption                               | 9                     | 10            | 1803                    | 30.05                    | 3                     | 4             | 1010                    | 16.83                    |
| Behavioural Issues/Concerns            | 30                    | 32            | 27970                   | 466.17                   | 35                    | 42            | 45775                   | 762.92                   |
| Child Custody                          | 30                    | 46            | 3273                    | 54.55                    | 30                    | 37            | 5033                    | 83.88                    |
| Civil Unrest                           | 12                    | 13            | 2892                    | 48.20                    | 4                     | 4             | 1168                    | 19.47                    |
| Civil/Employment Disputes              | 20                    | 20            | 1662                    | 27.70                    | 13                    | 13            | 1607                    | 26.78                    |
| Damaged Passport                       | 11                    | 16            | 1991                    | 33.18                    | 11                    | 11            | 1765                    | 29.42                    |
| Death                                  | 184                   | 185           | 55362                   | 922.70                   | 189                   | 199           | 90324                   | 1505.40                  |
| Domestic Incident                      | 25                    | 27            | 3174                    | 52.90                    | 17                    | 25            | 6420                    | 107.00                   |
| Expired Passport/Insufficient Validity | 176                   | 187           | 16530                   | 275.50                   | 169                   | 175           | 18325                   | 305.42                   |
| Financial Distress                     | 108                   | 118           | 16526                   | 275.43                   | 90                    | 94            | 27540                   | 459.00                   |
| International Surrogacy                | 3                     | 3             | 475                     | 7.92                     | 4                     | 5             | 1355                    | 22.58                    |
| Invigilation                           | 7                     | 7             | 520                     | 8.67                     | 5                     | 5             | 1582                    | 26.37                    |
| Law Infringement                       | 226                   | 254           | 127214                  | 2120.23                  | 168                   | 191           | 113034                  | 1883.90                  |
| Local Immigration Difficulties         | 232                   | 261           | 57292                   | 954.87                   | 167                   | 188           | 59616                   | 993.60                   |
| Lost Property                          | 537                   | 558           | 50629                   | 843.82                   | 523                   | 546           | 53049                   | 884.15                   |
| Medical                                | 214                   | 231           | 67073                   | 1117.88                  | 166                   | 175           | 34855                   | 580.92                   |
| Missing Person                         | 56                    | 59            | 8717                    | 145.28                   | 32                    | 34            | 8630                    | 143.83                   |
| Natural Disaster                       | 22                    | 34            | 3410                    | 56.83                    | 3                     | 4             | 490                     | 8.17                     |
| Notarial Problems                      | 14                    | 14            | 1960                    | 32.67                    | 16                    | 16            | 3620                    | 60.33                    |
| Other                                  | 110                   | 124           | 14556                   | 242.60                   | 67                    | 69            | 11058                   | 184.30                   |
| Personal Safety Concerns               | 55                    | 65            | 15932                   | 265.53                   | 40                    | 43            | 10070                   | 167.83                   |
| Scam                                   | 10                    | 10            | 877                     | 14.62                    | 8                     | 8             | 665                     | 11.08                    |
| Terrorist Attack                       | 5                     | 4             | 1345                    | 22.42                    | 3                     | 6             | 285                     | 4.75                     |
| Threat Warning                         | 0                     | 0             | 0                       | 0.00                     | 1                     | 1             | 180                     | 3.00                     |
| Victim of Crime                        | 218                   | 243           | 31472                   | 524.53                   | 218                   | 251           | 34249                   | 570.82                   |
| Welfare of Minors                      | 10                    | 15            | 2340                    | 39.00                    | 4                     | 3             | 465                     | 7.75                     |
| Witness Marriage                       | 3                     | 3             | 165                     | 2.75                     | 1                     | 1             | 30                      | 0.50                     |
| <b>Grand total</b>                     | <b>2353</b>           | <b>2573</b>   | <b>519043</b>           | <b>8650.72</b>           | <b>2013</b>           | <b>2178</b>   | <b>539300</b>           | <b>8988.33</b>           |

| From                                   | 1-Jul-15 To 30-Jun-16 |               |                         |                          | 1-Jul-14 To 30-Jun-15 |               |                         |                          | 1-Jul-13 To 30-Jun-14 |               |                         |                          |
|--|-----------------------|---------------|-------------------------|--------------------------|-----------------------|---------------|-------------------------|--------------------------|-----------------------|---------------|-------------------------|--------------------------|
|  | No. of cases          | No. of people | Total time spent (mins) | Total time spent (hours) | No. of cases          | No. of people | Total time spent (mins) | Total time spent (hours) | No. of cases          | No. of people | Total time spent (mins) | Total time spent (hours) |
| Accident                               | 20                    | 19            | 7332                    | 122.20                   | 27                    | 30            | 7387                    | 123.12                   | 33                    | 35            | 6418                    | 106.97                   |
| Adoption                               | 2                     | 2             | 205                     | 3.42                     | 8                     | 9             | 3070                    | 51.17                    | 6                     | 8             | 2345                    | 39.08                    |
| Behavioural Issues/Concerns            | 35                    | 39            | 20576                   | 342.93                   | 16                    | 16            | 8240                    | 137.33                   | 1                     | 1             | 45                      | 0.75                     |
| Child Custody                          | 26                    | 33            | 3261                    | 54.35                    | 57                    | 72            | 31419                   | 523.65                   | 47                    | 66            | 43768                   | 729.47                   |
| Civil Unrest                           | 1                     | 1             | 267                     | 4.45                     | 10                    | 12            | 1835                    | 30.58                    | 11                    | 15            | 2030                    | 33.83                    |
| Civil/Employment Disputes              | 10                    | 11            | 1235                    | 20.58                    | 0                     | 0             | 0                       | 0.00                     | 0                     | 0             | 0                       | 0.00                     |
| Damaged Passport                       | 10                    | 12            | 2081                    | 34.68                    | 14                    | 14            | 2425                    | 40.42                    | 0                     | 0             | 0                       | 0.00                     |
| Death                                  | 163                   | 167           | 94542                   | 1575.70                  | 223                   | 231           | 94293                   | 1571.55                  | 201                   | 205           | 91109                   | 1518.48                  |
| Domestic Incident                      | 17                    | 20            | 2500                    | 41.67                    | 15                    | 18            | 3012                    | 50.20                    | 0                     | 0             | 0                       | 0.00                     |
| Expired Passport/Insufficient Validity | 191                   | 197           | 18513                   | 308.55                   | 205                   | 208           | 18632                   | 310.53                   | 1                     | 1             | 0                       | 0.00                     |
| Financial Distress                     | 80                    | 86            | 30033                   | 500.55                   | 103                   | 128           | 27952                   | 465.87                   | 123                   | 131           | 46877                   | 781.28                   |
| International Surrogacy                | 11                    | 14            | 2820                    | 47.00                    | 8                     | 12            | 9170                    | 152.83                   | 0                     | 0             | 0                       | 0.00                     |
| Invigilation                           | 3                     | 3             | 310                     | 5.17                     | 4                     | 3             | 525                     | 8.75                     | 1                     | 1             | 535                     | 8.92                     |
| Law Infringement                       | 134                   | 155           | 101754                  | 1695.90                  | 159                   | 173           | 142443                  | 2374.05                  | 193                   | 214           | 154648                  | 2577.47                  |
| Local Immigration Difficulties         | 187                   | 193           | 44234                   | 737.23                   | 155                   | 167           | 49052                   | 817.53                   | 234                   | 260           | 40285                   | 671.42                   |
| Lost Property                          | 604                   | 619           | 62427                   | 1040.45                  | 585                   | 605           | 60041                   | 1000.68                  | 572                   | 594           | 62875                   | 1047.92                  |
| Medical                                | 153                   | 161           | 49799                   | 829.98                   | 183                   | 193           | 53458                   | 890.97                   | 226                   | 242           | 74797                   | 1246.62                  |
| Missing Person                         | 35                    | 36            | 5479                    | 91.32                    | 55                    | 59            | 16878                   | 281.30                   | 69                    | 79            | 10866                   | 181.10                   |
| Natural Disaster                       | 9                     | 7             | 2305                    | 38.42                    | 19                    | 26            | 2295                    | 38.25                    | 14                    | 14            | 1653                    | 27.55                    |
| Notarial Problems                      | 10                    | 12            | 1275                    | 21.25                    | 0                     | 0             | 0                       | 0.00                     | 0                     | 0             | 0                       | 0.00                     |
| Other                                  | 44                    | 45            | 4684                    | 78.07                    | 40                    | 41            | 15485                   | 258.08                   | 329                   | 330           | 39085                   | 651.42                   |
| Personal Safety Concerns               | 39                    | 45            | 6888                    | 114.80                   | 44                    | 60            | 13835                   | 230.58                   | 0                     | 0             | 0                       | 0.00                     |
| Scam                                   | 9                     | 9             | 760                     | 12.67                    | 17                    | 17            | 3211                    | 53.52                    | 18                    | 20            | 2350                    | 39.17                    |
| Terrorist Attack                       | 2                     | 1             | 395                     | 6.58                     | 1                     | 1             | 175                     | 2.92                     | 4                     | 5             | 3120                    | 52.00                    |
| Threat Warning                         | 1                     | 1             | 110                     | 1.83                     | 5                     | 6             | 1200                    | 20.00                    | 3                     | 3             | 545                     | 9.08                     |
| Victim of Crime                        | 301                   | 356           | 44740                   | 745.67                   | 293                   | 328           | 43849                   | 730.82                   | 297                   | 330           | 44201                   | 736.68                   |
| Welfare of Minors                      | 6                     | 8             | 1190                    | 19.83                    | 6                     | 7             | 1012                    | 16.87                    | 2                     | 2             | 230                     | 3.83                     |
| Witness Marriage                       | 1                     | 1             | 80                      | 1.33                     | 4                     | 4             | 431                     | 7.18                     | 0                     | 0             | 0                       | 0.00                     |
| <b>Grand total</b>                     | <b>2104</b>           | <b>2253</b>   | <b>509795</b>           | <b>8496.58</b>           | <b>2256</b>           | <b>2440</b>   | <b>611325</b>           | <b>10188.75</b>          | <b>2385</b>           | <b>2556</b>   | <b>627782</b>           | <b>10463.03</b>          |

Report Parameters

From 1-Jul-17 To 30-Jun-18

Number of records - 2353  
Sorted by number of cases

| Country                     | No. of cases | No. of people | Total time spent (mins) | Total Time Spent (Hrs) |
|-----------------------------|--------------|---------------|-------------------------|------------------------|
| Grand total                 | 2353         | 2573          | 519043                  | 8650.72                |
| Australia                   | 324          | 353           | 65768                   | 1096.13                |
| United States of America    | 256          | 288           | 35595                   | 593.25                 |
| Thailand                    | 115          | 126           | 34011                   | 566.85                 |
| Cook Islands                | 111          | 108           | 5971                    | 99.52                  |
| Fiji                        | 111          | 129           | 23359                   | 389.32                 |
| China                       | 110          | 125           | 38234                   | 637.23                 |
| Germany                     | 107          | 111           | 8645                    | 144.08                 |
| United Kingdom              | 95           | 100           | 10819                   | 180.32                 |
| Indonesia                   | 68           | 78            | 34630                   | 577.17                 |
| United Arab Emirates        | 68           | 79            | 7896                    | 131.60                 |
| Vietnam                     | 54           | 65            | 19846                   | 330.77                 |
| Malaysia                    | 53           | 64            | 8169                    | 136.15                 |
| Canada                      | 44           | 44            | 7785                    | 129.75                 |
| Singapore                   | 42           | 42            | 12883                   | 214.72                 |
| India                       | 41           | 48            | 18525                   | 308.75                 |
| Samoa                       | 37           | 37            | 3960                    | 66.00                  |
| Belgium                     | 33           | 33            | 1610                    | 26.83                  |
| Japan                       | 33           | 35            | 11406                   | 190.10                 |
| Italy                       | 31           | 38            | 7395                    | 123.25                 |
| Philippines                 | 30           | 30            | 14595                   | 243.25                 |
| Korea ROK                   | 26           | 26            | 3904                    | 65.07                  |
| France                      | 24           | 25            | 2610                    | 43.50                  |
| Mexico                      | 22           | 23            | 4200                    | 70.00                  |
| New Caledonia               | 21           | 21            | 5395                    | 89.92                  |
| Cambodia                    | 20           | 21            | 8572                    | 142.87                 |
| Poland                      | 20           | 22            | 13492                   | 224.87                 |
| Netherlands                 | 19           | 19            | 3481                    | 58.02                  |
| Spain                       | 19           | 19            | 1757                    | 29.28                  |
| Tonga                       | 19           | 19            | 2818                    | 46.97                  |
| Papua New Guinea            | 16           | 17            | 2622                    | 43.70                  |
| Egypt                       | 15           | 19            | 3196                    | 53.27                  |
| Chile                       | 14           | 14            | 1932                    | 32.20                  |
| Greece                      | 14           | 17            | 2640                    | 44.00                  |
| Hong Kong                   | 14           | 15            | 1738                    | 28.97                  |
| New Zealand                 | 13           | 13            | 1289                    | 21.48                  |
| Turkey                      | 13           | 14            | 11250                   | 187.50                 |
| Ethiopia                    | 12           | 12            | 2930                    | 48.83                  |
| Peru                        | 12           | 12            | 3575                    | 59.58                  |
| Colombia                    | 11           | 11            | 1395                    | 23.25                  |
| Cuba                        | 11           | 12            | 2040                    | 34.00                  |
| Niue                        | 11           | 19            | 890                     | 14.83                  |
| Russia (Russian Federation) | 11           | 13            | 3032                    | 50.53                  |
| Argentina                   | 10           | 11            | 3375                    | 56.25                  |
| Brazil                      | 9            | 9             | 1840                    | 30.67                  |
| Czech Republic              | 9            | 10            | 1225                    | 20.42                  |
| Taiwan                      | 9            | 9             | 2065                    | 34.42                  |
| Denmark                     | 8            | 8             | 1085                    | 18.08                  |
| Iran                        | 8            | 9             | 1730                    | 28.83                  |
| Kenya                       | 8            | 8             | 1265                    | 21.08                  |
| Costa Rica                  | 7            | 8             | 635                     | 10.58                  |
| Nepal                       | 7            | 9             | 922                     | 15.37                  |

Sorted by number of minutes

| Country                     | No. of cases | No. of people | Total time spent (mins) | Total Time Spent (Hrs) |
|-----------------------------|--------------|---------------|-------------------------|------------------------|
| Grand total                 | 2353         | 2573          | 519043                  | 8650.72                |
| Australia                   | 324          | 353           | 65768                   | 1096.13                |
| China                       | 110          | 125           | 38234                   | 637.23                 |
| United States of America    | 256          | 288           | 35595                   | 593.25                 |
| Indonesia                   | 68           | 78            | 34630                   | 577.17                 |
| Thailand                    | 115          | 126           | 34011                   | 566.85                 |
| Fiji                        | 111          | 129           | 23359                   | 389.32                 |
| Vietnam                     | 54           | 65            | 19846                   | 330.77                 |
| India                       | 41           | 48            | 18525                   | 308.75                 |
| Philippines                 | 30           | 30            | 14595                   | 243.25                 |
| Poland                      | 20           | 22            | 13492                   | 224.87                 |
| Singapore                   | 42           | 42            | 12883                   | 214.72                 |
| Japan                       | 33           | 35            | 11406                   | 190.10                 |
| Turkey                      | 13           | 14            | 11250                   | 187.50                 |
| United Kingdom              | 95           | 100           | 10819                   | 180.32                 |
| Germany                     | 107          | 111           | 8645                    | 144.08                 |
| Cambodia                    | 20           | 21            | 8572                    | 142.87                 |
| Malaysia                    | 53           | 64            | 8169                    | 136.15                 |
| United Arab Emirates        | 68           | 79            | 7896                    | 131.60                 |
| Canada                      | 44           | 44            | 7785                    | 129.75                 |
| Saudi Arabia                | 3            | 4             | 7461                    | 124.35                 |
| Italy                       | 31           | 38            | 7395                    | 123.25                 |
| Cook Islands                | 111          | 108           | 5971                    | 99.52                  |
| New Caledonia               | 21           | 21            | 5395                    | 89.92                  |
| Mexico                      | 22           | 23            | 4200                    | 70.00                  |
| Samoa                       | 37           | 37            | 3960                    | 66.00                  |
| Korea ROK                   | 26           | 26            | 3904                    | 65.07                  |
| Peru                        | 12           | 12            | 3575                    | 59.58                  |
| Netherlands                 | 19           | 19            | 3481                    | 58.02                  |
| Argentina                   | 10           | 11            | 3375                    | 56.25                  |
| Egypt                       | 15           | 19            | 3196                    | 53.27                  |
| Russia (Russian Federation) | 11           | 13            | 3032                    | 50.53                  |
| Ethiopia                    | 12           | 12            | 2930                    | 48.83                  |
| Tonga                       | 19           | 19            | 2818                    | 46.97                  |
| Greece                      | 14           | 17            | 2640                    | 44.00                  |
| Papua New Guinea            | 16           | 17            | 2622                    | 43.70                  |
| France                      | 24           | 25            | 2610                    | 43.50                  |
| Switzerland                 | 6            | 6             | 2490                    | 41.50                  |
| Iraq                        | 5            | 3             | 2330                    | 38.83                  |
| Croatia                     | 6            | 6             | 2200                    | 36.67                  |
| Finland                     | 2            | 3             | 2110                    | 35.17                  |
| Bosnia and Herzegovina      | 1            | 3             | 2105                    | 35.08                  |
| Taiwan                      | 9            | 9             | 2065                    | 34.42                  |
| Cuba                        | 11           | 12            | 2040                    | 34.00                  |
| South Sudan                 | 1            | 1             | 2035                    | 33.92                  |
| Sudan                       | 2            | 2             | 2031                    | 33.85                  |
| Chile                       | 14           | 14            | 1932                    | 32.20                  |
| Brazil                      | 9            | 9             | 1840                    | 30.67                  |
| Spain                       | 19           | 19            | 1757                    | 29.28                  |
| Vanuatu                     | 7            | 7             | 1740                    | 29.00                  |
| Hong Kong                   | 14           | 15            | 1738                    | 28.97                  |
| Iran                        | 8            | 9             | 1730                    | 28.83                  |

|                                |   |   |      |        |
|--------------------------------|---|---|------|--------|
| Qatar                          | 7 | 8 | 1681 | 28.02  |
| South Africa                   | 7 | 7 | 1065 | 17.75  |
| Vanuatu                        | 7 | 7 | 1740 | 29.00  |
| Croatia                        | 6 | 6 | 2200 | 36.67  |
| Sweden                         | 6 | 6 | 155  | 2.58   |
| Switzerland                    | 6 | 6 | 2490 | 41.50  |
| Iraq                           | 5 | 3 | 2330 | 38.83  |
| Nicaragua                      | 5 | 5 | 406  | 6.77   |
| Portugal                       | 5 | 7 | 355  | 5.92   |
| Ukraine                        | 5 | 5 | 410  | 6.83   |
| Laos                           | 4 | 5 | 1155 | 19.25  |
| Virgin Islands (British)       | 4 | 7 | 900  | 15.00  |
| Ireland                        | 3 | 3 | 310  | 5.17   |
| Jordan                         | 3 | 8 | 610  | 10.17  |
| Morocco                        | 3 | 3 | 385  | 6.42   |
| Saudi Arabia                   | 3 | 4 | 7461 | 124.35 |
| Timor-leste                    | 3 | 3 | 760  | 12.67  |
| Uganda                         | 3 | 3 | 360  | 6.00   |
| Afghanistan                    | 2 | 2 | 310  | 5.17   |
| Bolivia                        | 2 | 2 | 110  | 1.83   |
| Cyprus                         | 2 | 2 | 600  | 10.00  |
| Dominica                       | 2 | 2 | 530  | 8.83   |
| Finland                        | 2 | 3 | 2110 | 35.17  |
| French Polynesia               | 2 | 2 | 915  | 15.25  |
| Hungary                        | 2 | 2 | 570  | 9.50   |
| Latvia                         | 2 | 2 | 195  | 3.25   |
| Lebanon                        | 2 | 2 | 220  | 3.67   |
| Mongolia                       | 2 | 3 | 435  | 7.25   |
| Netherlands Antilles           | 2 | 3 | 635  | 10.58  |
| Nigeria                        | 2 | 2 | 580  | 9.67   |
| Oman                           | 2 | 2 | 45   | 0.75   |
| Palestinian - Occupied Territo | 2 | 2 | 810  | 13.50  |
| Puerto Rico                    | 2 | 3 | 350  | 5.83   |
| Solomon Islands                | 2 | 2 | 235  | 3.92   |
| Sudan                          | 2 | 2 | 2031 | 33.85  |
| Uruguay                        | 2 | 2 | 1430 | 23.83  |
| Zambia                         | 2 | 2 | 200  | 3.33   |
| Zimbabwe                       | 2 | 3 | 85   | 1.42   |
| Other                          | 1 | 1 | 90   | 1.50   |
| Algeria                        | 1 | 1 | 65   | 1.08   |
| Antigua and Barbuda            | 1 | 1 | 295  | 4.92   |
| Bangladesh                     | 1 | 1 | 195  | 3.25   |
| Belize                         | 1 | 1 | 645  | 10.75  |
| Benin                          | 1 | 1 | 795  | 13.25  |
| Bosnia and Herzegovina         | 1 | 3 | 2105 | 35.08  |
| Brunei                         | 1 | 1 | 400  | 6.67   |
| Congo DRC                      | 1 | 1 | 120  | 2.00   |
| Dominican Republic             | 1 | 1 | 45   | 0.75   |
| Ecuador                        | 1 | 1 | 50   | 0.83   |
| Ghana                          | 1 | 1 | 205  | 3.42   |
| Grenada                        | 1 | 1 | 100  | 1.67   |
| Guatemala                      | 1 | 1 | 60   | 1.00   |
| Guinea                         | 1 | 1 | 385  | 6.42   |
| Honduras                       | 1 | 1 | 240  | 4.00   |
| Israel                         | 1 | 1 | 70   | 1.17   |
| Libya                          | 1 | 1 | 365  | 6.08   |
| Lithuania                      | 1 | 1 | 20   | 0.33   |
| Macedonia                      | 1 | 1 | 370  | 6.17   |
| Malta                          | 1 | 1 | 110  | 1.83   |
| Mauritius                      | 1 | 1 | 265  | 4.42   |
| Myanmar (Burma)                | 1 | 1 | 1152 | 19.20  |
| Namibia                        | 1 | 1 | 215  | 3.58   |
| Pakistan                       | 1 | 1 | 25   | 0.42   |
| Panama                         | 1 | 1 | 385  | 6.42   |
| Romania                        | 1 | 1 | 30   | 0.50   |
| Slovakia                       | 1 | 1 | 310  | 5.17   |
| South Sudan                    | 1 | 1 | 2035 | 33.92  |
| Sri Lanka                      | 1 | 1 | 200  | 3.33   |
| Syria                          | 1 | 1 | 35   | 0.58   |
| Tunisia                        | 1 | 1 | 390  | 6.50   |
| Turks and Caicos Islands       | 1 | 1 | 100  | 1.67   |

|                                |    |    |      |       |
|--------------------------------|----|----|------|-------|
| Qatar                          | 7  | 8  | 1681 | 28.02 |
| Belgium                        | 33 | 33 | 1610 | 26.83 |
| Uruguay                        | 2  | 2  | 1430 | 23.83 |
| Colombia                       | 11 | 11 | 1395 | 23.25 |
| New Zealand                    | 13 | 13 | 1289 | 21.48 |
| Kenya                          | 8  | 8  | 1265 | 21.08 |
| Czech Republic                 | 9  | 10 | 1225 | 20.42 |
| Laos                           | 4  | 5  | 1155 | 19.25 |
| Myanmar (Burma)                | 1  | 1  | 1152 | 19.20 |
| Denmark                        | 8  | 8  | 1085 | 18.08 |
| South Africa                   | 7  | 7  | 1065 | 17.75 |
| Nepal                          | 7  | 9  | 922  | 15.37 |
| French Polynesia               | 2  | 2  | 915  | 15.25 |
| Virgin Islands (British)       | 4  | 7  | 900  | 15.00 |
| Niue                           | 11 | 19 | 890  | 14.83 |
| Palestinian - Occupied Territo | 2  | 2  | 810  | 13.50 |
| Benin                          | 1  | 1  | 795  | 13.25 |
| Timor-leste                    | 3  | 3  | 760  | 12.67 |
| Belize                         | 1  | 1  | 645  | 10.75 |
| Costa Rica                     | 7  | 8  | 635  | 10.58 |
| Netherlands Antilles           | 2  | 3  | 635  | 10.58 |
| Jordan                         | 3  | 8  | 610  | 10.17 |
| Cyprus                         | 2  | 2  | 600  | 10.00 |
| Nigeria                        | 2  | 2  | 580  | 9.67  |
| Hungary                        | 2  | 2  | 570  | 9.50  |
| Dominica                       | 2  | 2  | 530  | 8.83  |
| Mongolia                       | 2  | 3  | 435  | 7.25  |
| Ukraine                        | 5  | 5  | 410  | 6.83  |
| Nicaragua                      | 5  | 5  | 406  | 6.77  |
| Brunei                         | 1  | 1  | 400  | 6.67  |
| Tunisia                        | 1  | 1  | 390  | 6.50  |
| Morocco                        | 3  | 3  | 385  | 6.42  |
| Guinea                         | 1  | 1  | 385  | 6.42  |
| Panama                         | 1  | 1  | 385  | 6.42  |
| Macedonia                      | 1  | 1  | 370  | 6.17  |
| Libya                          | 1  | 1  | 365  | 6.08  |
| Uganda                         | 3  | 3  | 360  | 6.00  |
| Portugal                       | 5  | 7  | 355  | 5.92  |
| Puerto Rico                    | 2  | 3  | 350  | 5.83  |
| Ireland                        | 3  | 3  | 310  | 5.17  |
| Afghanistan                    | 2  | 2  | 310  | 5.17  |
| Slovakia                       | 1  | 1  | 310  | 5.17  |
| Antigua and Barbuda            | 1  | 1  | 295  | 4.92  |
| Mauritius                      | 1  | 1  | 265  | 4.42  |
| Honduras                       | 1  | 1  | 240  | 4.00  |
| Solomon Islands                | 2  | 2  | 235  | 3.92  |
| Lebanon                        | 2  | 2  | 220  | 3.67  |
| Namibia                        | 1  | 1  | 215  | 3.58  |
| Ghana                          | 1  | 1  | 205  | 3.42  |
| Zambia                         | 2  | 2  | 200  | 3.33  |
| Sri Lanka                      | 1  | 1  | 200  | 3.33  |
| Latvia                         | 2  | 2  | 195  | 3.25  |
| Bangladesh                     | 1  | 1  | 195  | 3.25  |
| Sweden                         | 6  | 6  | 155  | 2.58  |
| Congo DRC                      | 1  | 1  | 120  | 2.00  |
| Bolivia                        | 2  | 2  | 110  | 1.83  |
| Malta                          | 1  | 1  | 110  | 1.83  |
| Grenada                        | 1  | 1  | 100  | 1.67  |
| Turks and Caicos Islands       | 1  | 1  | 100  | 1.67  |
| Other                          | 1  | 1  | 90   | 1.50  |
| Zimbabwe                       | 2  | 3  | 85   | 1.42  |
| Israel                         | 1  | 1  | 70   | 1.17  |
| Algeria                        | 1  | 1  | 65   | 1.08  |
| Guatemala                      | 1  | 1  | 60   | 1.00  |
| Ecuador                        | 1  | 1  | 50   | 0.83  |
| Oman                           | 2  | 2  | 45   | 0.75  |
| Dominican Republic             | 1  | 1  | 45   | 0.75  |
| Syria                          | 1  | 1  | 35   | 0.58  |
| Romania                        | 1  | 1  | 30   | 0.50  |
| Pakistan                       | 1  | 1  | 25   | 0.42  |
| Lithuania                      | 1  | 1  | 20   | 0.33  |

Case Type Report : Statistical  
 Report run: 05 Jul 2018 16:05

Report Parameters

From 1-Jul-17 To 30-Jun-18  
 Date Range Option closed Grouping Post

Number of records - 2353

| Post             | No. of cases | No. of people | Total time spent (mins) | Total time spent (hrs) | Post             | No. of cases | No. of people | Total time spent (mins) | Total time spent (hrs) |
|------------------|--------------|---------------|-------------------------|------------------------|------------------|--------------|---------------|-------------------------|------------------------|
| Grand total      | 2353         | 2573          | 519043                  | 8650.72                | Grand total      | 2353         | 2573          | 519043                  | 8650.72                |
| Canberra         | 155          | 183           | 45505                   | 758.42                 | Canberra         | 155          | 183           | 45505                   | 758.42                 |
| Bangkok          | 136          | 149           | 43458                   | 724.30                 | Bangkok          | 136          | 149           | 43458                   | 724.30                 |
| Los Angeles      | 116          | 126           | 13470                   | 224.50                 | Jakarta          | 68           | 78            | 34630                   | 577.17                 |
| Berlin           | 115          | 120           | 9670                    | 161.17                 | Suva             | 112          | 130           | 23429                   | 390.48                 |
| Suva             | 112          | 130           | 23429                   | 390.48                 | New Delhi        | 46           | 55            | 19682                   | 328.03                 |
| Rarotonga        | 111          | 108           | 5971                    | 99.52                  | Washington       | 110          | 126           | 17520                   | 292.00                 |
| Washington       | 110          | 126           | 17520                   | 292.00                 | Rome             | 53           | 65            | 15410                   | 256.83                 |
| London           | 105          | 111           | 11879                   | 197.98                 | Manila           | 30           | 30            | 14595                   | 243.25                 |
| Sydney           | 96           | 97            | 10719                   | 178.65                 | Warsaw           | 25           | 27            | 14022                   | 233.70                 |
| Melbourne        | 80           | 80            | 9901                    | 165.02                 | Los Angeles      | 116          | 126           | 13470                   | 224.50                 |
| Jakarta          | 68           | 78            | 34630                   | 577.17                 | Singapore        | 42           | 42            | 12883                   | 214.72                 |
| Hong Kong        | 64           | 66            | 9631                    | 160.52                 | Chengdu          | 6            | 6             | 12410                   | 206.83                 |
| Kuala Lumpur     | 54           | 65            | 8569                    | 142.82                 | Ankara           | 19           | 25            | 12035                   | 200.58                 |
| Rome             | 53           | 65            | 15410                   | 256.83                 | London           | 105          | 111           | 11879                   | 197.98                 |
| Mexico City      | 52           | 55            | 9326                    | 155.43                 | Tokyo            | 33           | 35            | 11406                   | 190.10                 |
| Dubai            | 48           | 53            | 5597                    | 93.28                  | Sydney           | 96           | 97            | 10719                   | 178.65                 |
| New Delhi        | 46           | 55            | 19682                   | 328.03                 | Guangzhou        | 14           | 26            | 10521                   | 175.35                 |
| Singapore        | 42           | 42            | 12883                   | 214.72                 | Ha Noi           | 35           | 43            | 10010                   | 166.83                 |
| Brussels         | 40           | 40            | 1795                    | 29.92                  | Melbourne        | 80           | 80            | 9901                    | 165.02                 |
| Ottawa           | 38           | 38            | 7410                    | 123.50                 | Ho Chi Minh City | 19           | 22            | 9836                    | 163.93                 |
| Apia             | 37           | 37            | 3960                    | 66.00                  | Berlin           | 115          | 120           | 9670                    | 161.17                 |
| Ha Noi           | 35           | 43            | 10010                   | 166.83                 | Hong Kong        | 64           | 66            | 9631                    | 160.52                 |
| Santiago         | 34           | 34            | 6232                    | 103.87                 | Mexico City      | 52           | 55            | 9326                    | 155.43                 |
| Tokyo            | 33           | 35            | 11406                   | 190.10                 | Cairo            | 25           | 29            | 9192                    | 153.20                 |
| Abu Dhabi        | 30           | 37            | 4370                    | 72.83                  | Kuala Lumpur     | 54           | 65            | 8569                    | 142.82                 |
| Manila           | 30           | 30            | 14595                   | 243.25                 | Addis Ababa      | 28           | 28            | 8185                    | 136.42                 |
| Shanghai         | 30           | 31            | 5035                    | 83.92                  | Riyadh           | 5            | 6             | 7506                    | 125.10                 |
| Hague The        | 29           | 30            | 6661                    | 111.02                 | Ottawa           | 38           | 38            | 7410                    | 123.50                 |
| Addis Ababa      | 28           | 28            | 8185                    | 136.42                 | Hague The        | 29           | 30            | 6661                    | 111.02                 |
| Honolulu         | 27           | 33            | 4745                    | 79.08                  | Noumea           | 23           | 23            | 6310                    | 105.17                 |
| Paris            | 27           | 29            | 2835                    | 47.25                  | Santiago         | 34           | 34            | 6232                    | 103.87                 |
| Seoul            | 26           | 26            | 3904                    | 65.07                  | Rarotonga        | 111          | 108           | 5971                    | 99.52                  |
| Cairo            | 25           | 29            | 9192                    | 153.20                 | Dubai            | 48           | 53            | 5597                    | 93.28                  |
| Warsaw           | 25           | 27            | 14022                   | 233.70                 | Shanghai         | 30           | 31            | 5035                    | 83.92                  |
| Noumea           | 23           | 23            | 6310                    | 105.17                 | Buenos Aires     | 12           | 13            | 4805                    | 80.08                  |
| Madrid           | 21           | 21            | 2082                    | 34.70                  | Honolulu         | 27           | 33            | 4745                    | 79.08                  |
| Ankara           | 19           | 25            | 12035                   | 200.58                 | Abu Dhabi        | 30           | 37            | 4370                    | 72.83                  |
| Ho Chi Minh City | 19           | 22            | 9836                    | 163.93                 | Apia             | 37           | 37            | 3960                    | 66.00                  |
| Nuku'alofa       | 19           | 19            | 2818                    | 46.97                  | Seoul            | 26           | 26            | 3904                    | 65.07                  |
| Port Moresby     | 16           | 17            | 2622                    | 43.70                  | Moscow           | 11           | 13            | 3032                    | 50.53                  |
| Wellington       | 15           | 19            | 2402                    | 40.03                  | Paris            | 27           | 29            | 2835                    | 47.25                  |
| Guangzhou        | 14           | 26            | 10521                   | 175.35                 | Nuku'alofa       | 19           | 19            | 2818                    | 46.97                  |
| Pretoria         | 13           | 14            | 1830                    | 30.50                  | Beijing          | 12           | 14            | 2775                    | 46.25                  |
| Beijing          | 12           | 14            | 2775                    | 46.25                  | Port Moresby     | 16           | 17            | 2622                    | 43.70                  |
| Buenos Aires     | 12           | 13            | 4805                    | 80.08                  | Geneva           | 6            | 6             | 2490                    | 41.50                  |
| Moscow           | 11           | 13            | 3032                    | 50.53                  | Wellington       | 15           | 19            | 2402                    | 40.03                  |
| Niue             | 11           | 19            | 890                     | 14.83                  | Madrid           | 21           | 21            | 2082                    | 34.70                  |
| Tehran           | 11           | 12            | 2065                    | 34.42                  | Tehran           | 11           | 12            | 2065                    | 34.42                  |
| Brasilia         | 9            | 9             | 1840                    | 30.67                  | Taipei           | 8            | 8             | 2050                    | 34.17                  |
| Taipei           | 8            | 8             | 2050                    | 34.17                  | Brasilia         | 9            | 9             | 1840                    | 30.67                  |
| Port Vila        | 7            | 7             | 1740                    | 29.00                  | Pretoria         | 13           | 14            | 1830                    | 30.50                  |
| Bridgetown       | 6            | 7             | 1560                    | 26.00                  | Brussels         | 40           | 40            | 1795                    | 29.92                  |
| Chengdu          | 6            | 6             | 12410                   | 206.83                 | Port Vila        | 7            | 7             | 1740                    | 29.00                  |
| Geneva           | 6            | 6             | 2490                    | 41.50                  | Bridgetown       | 6            | 7             | 1560                    | 26.00                  |
| Bogota           | 5            | 5             | 250                     | 4.17                   | Yangon           | 1            | 1             | 1152                    | 19.20                  |
| Hamburg          | 5            | 5             | 235                     | 3.92                   | Niue             | 11           | 19            | 890                     | 14.83                  |
| New York         | 5            | 5             | 180                     | 3.00                   | Dili             | 3            | 3             | 760                     | 12.67                  |
| Riyadh           | 5            | 6             | 7506                    | 125.10                 | Vienna           | 2            | 2             | 570                     | 9.50                   |
| Baghdad          | 4            | 2             | 50                      | 0.83                   | Vancouver        | 4            | 4             | 310                     | 5.17                   |
| Vancouver        | 4            | 4             | 310                     | 5.17                   | Bogota           | 5            | 5             | 250                     | 4.17                   |
| Dili             | 3            | 3             | 760                     | 12.67                  | Hamburg          | 5            | 5             | 235                     | 3.92                   |
| Honiara          | 2            | 2             | 235                     | 3.92                   | Honiara          | 2            | 2             | 235                     | 3.92                   |
| Mumbai           | 2            | 2             | 75                      | 1.25                   | New York         | 5            | 5             | 180                     | 3.00                   |
| Vienna           | 2            | 2             | 570                     | 9.50                   | Mumbai           | 2            | 2             | 75                      | 1.25                   |
| Yangon           | 1            | 1             | 1152                    | 19.20                  | Baghdad          | 4            | 2             | 50                      | 0.83                   |



Case Type Report : Statistical  
 Report run: 05 Jul 2018 16:23

Report Parameters

Case Type Medical From 1-Jul-17  
 To 30-Jun-18 Date Range Opti closed  
 Grouping Country

Number of records - 214

| Country                     | No. of cases | No. of people | Total time spent (mins) |
|-----------------------------|--------------|---------------|-------------------------|
| Grand total                 | 214          | 231           | 67073                   |
| Australia                   | 22           | 22            | 2824                    |
| Fiji                        | 17           | 17            | 2355                    |
| New Caledonia               | 16           | 16            | 5095                    |
| China                       | 14           | 17            | 8486                    |
| Indonesia                   | 12           | 15            | 8575                    |
| Thailand                    | 11           | 14            | 5065                    |
| Vietnam                     | 10           | 12            | 5911                    |
| Italy                       | 7            | 7             | 2120                    |
| United Kingdom              | 7            | 8             | 939                     |
| United States of America    | 7            | 8             | 1850                    |
| France                      | 6            | 6             | 735                     |
| Germany                     | 6            | 6             | 1070                    |
| Cook Islands                | 5            | 5             | 315                     |
| India                       | 5            | 5             | 1305                    |
| Korea ROK                   | 5            | 5             | 217                     |
| Papua New Guinea            | 5            | 5             | 615                     |
| United Arab Emirates        | 4            | 4             | 577                     |
| Argentina                   | 3            | 3             | 1685                    |
| Netherlands                 | 3            | 3             | 295                     |
| Samoa                       | 3            | 3             | 480                     |
| Canada                      | 2            | 2             | 312                     |
| Colombia                    | 2            | 2             | 385                     |
| Hungary                     | 2            | 2             | 570                     |
| Japan                       | 2            | 2             | 270                     |
| Laos                        | 2            | 3             | 975                     |
| Mexico                      | 2            | 3             | 376                     |
| Peru                        | 2            | 2             | 255                     |
| Philippines                 | 2            | 2             | 405                     |
| Poland                      | 2            | 2             | 1180                    |
| Tonga                       | 2            | 2             | 1040                    |
| Belgium                     | 1            | 1             | 280                     |
| Bosnia and Herzegovina      | 1            | 3             | 2105                    |
| Brazil                      | 1            | 1             | 625                     |
| Croatia                     | 1            | 1             | 500                     |
| Denmark                     | 1            | 1             | 430                     |
| Finland                     | 1            | 1             | 25                      |
| Greece                      | 1            | 1             | 95                      |
| Grenada                     | 1            | 1             | 100                     |
| Hong Kong                   | 1            | 1             | 690                     |
| Ireland                     | 1            | 1             | 55                      |
| Macedonia                   | 1            | 1             | 370                     |
| Malaysia                    | 1            | 1             | 220                     |
| Myanmar (Burma)             | 1            | 1             | 1152                    |
| Nicaragua                   | 1            | 1             | 176                     |
| Qatar                       | 1            | 1             | 155                     |
| Russia (Russian Federation) | 1            | 1             | 200                     |
| Singapore                   | 1            | 1             | 173                     |
| Spain                       | 1            | 1             | 185                     |
| Sri Lanka                   | 1            | 1             | 200                     |
| Switzerland                 | 1            | 1             | 1520                    |
| Timor-leste                 | 1            | 1             | 250                     |
| Turkey                      | 1            | 1             | 135                     |
| Uganda                      | 1            | 1             | 200                     |
| Uruguay                     | 1            | 1             | 860                     |
| Zambia                      | 1            | 1             | 35                      |
| Zimbabwe                    | 1            | 1             | 55                      |

Case Type Report : Statistical  
 Report run: 05 Jul 2018 16:26

Report Parameters

Case Type Lost Property From 1-Jul-17  
 To 30-Jun-18 Date Range Option closed  
 Grouping Country

Number of records - 537

| Country                     | No. of cases | No. of people | Total time spent (mins) |
|-----------------------------|--------------|---------------|-------------------------|
| Grand total                 | 537          | 558           | 50629                   |
| United States of America    | 108          | 115           | 7289                    |
| United Kingdom              | 47           | 48            | 1590                    |
| Germany                     | 34           | 34            | 1765                    |
| China                       | 33           | 33            | 5375                    |
| Cook Islands                | 30           | 29            | 1262                    |
| Belgium                     | 28           | 28            | 1055                    |
| Thailand                    | 26           | 28            | 5305                    |
| Singapore                   | 24           | 24            | 2369                    |
| Fiji                        | 21           | 22            | 2283                    |
| Canada                      | 16           | 16            | 1681                    |
| Malaysia                    | 15           | 17            | 1370                    |
| Vietnam                     | 14           | 21            | 1526                    |
| United Arab Emirates        | 11           | 11            | 1560                    |
| Indonesia                   | 8            | 8             | 1065                    |
| Italy                       | 8            | 10            | 1310                    |
| Korea ROK                   | 8            | 7             | 1455                    |
| Japan                       | 7            | 7             | 295                     |
| Poland                      | 7            | 7             | 340                     |
| France                      | 6            | 7             | 320                     |
| India                       | 6            | 6             | 965                     |
| Netherlands                 | 5            | 5             | 660                     |
| Samoa                       | 5            | 5             | 530                     |
| Sweden                      | 5            | 5             | 95                      |
| Australia                   | 4            | 4             | 190                     |
| Hong Kong                   | 4            | 4             | 378                     |
| Mexico                      | 4            | 4             | 931                     |
| Philippines                 | 4            | 4             | 1460                    |
| Spain                       | 4            | 4             | 125                     |
| Vanuatu                     | 4            | 4             | 1140                    |
| Chile                       | 3            | 3             | 275                     |
| Denmark                     | 3            | 3             | 345                     |
| Greece                      | 3            | 3             | 160                     |
| Tonga                       | 3            | 3             | 135                     |
| Cambodia                    | 2            | 2             | 460                     |
| Colombia                    | 2            | 2             | 610                     |
| Kenya                       | 2            | 2             | 90                      |
| New Caledonia               | 2            | 2             | 195                     |
| New Zealand                 | 2            | 2             | 110                     |
| Peru                        | 2            | 2             | 100                     |
| Taiwan                      | 2            | 2             | 110                     |
| Argentina                   | 1            | 2             | 510                     |
| Bolivia                     | 1            | 1             | 20                      |
| Cuba                        | 1            | 1             | 130                     |
| French Polynesia            | 1            | 1             | 90                      |
| Iran                        | 1            | 1             | 50                      |
| Iraq                        | 1            | 0             | 0                       |
| Lithuania                   | 1            | 1             | 20                      |
| Malta                       | 1            | 1             | 110                     |
| Nepal                       | 1            | 1             | 210                     |
| Niue                        | 1            | 1             | 180                     |
| Papua New Guinea            | 1            | 1             | 70                      |
| Romania                     | 1            | 1             | 30                      |
| Russia (Russian Federation) | 1            | 1             | 790                     |
| Switzerland                 | 1            | 1             | 120                     |
| Ukraine                     | 1            | 1             | 20                      |

Case Type  
To  
Grouping

Law Infringement From  
30-Jun-18 Date Range Optic closed  
Country

1-Jul-17

Number of records - 226

| Country                  | No. of cases | No. of people | Total time spent (mins) |
|--------------------------|--------------|---------------|-------------------------|
| Grand total              | 226          | 254           | 127214                  |
| Australia                | 79           | 95            | 23421                   |
| United States of America | 21           | 21            | 10922                   |
| China                    | 12           | 13            | 8298                    |
| Japan                    | 9            | 11            | 9296                    |
| Thailand                 | 9            | 9             | 2095                    |
| United Arab Emirates     | 9            | 9             | 1630                    |
| Fiji                     | 8            | 8             | 10455                   |
| Germany                  | 8            | 8             | 1395                    |
| Singapore                | 8            | 8             | 8878                    |
| Korea ROK                | 6            | 7             | 972                     |
| Canada                   | 4            | 4             | 2605                    |
| India                    | 4            | 9             | 10290                   |
| Indonesia                | 4            | 4             | 9110                    |
| Cambodia                 | 3            | 3             | 3070                    |
| Hong Kong                | 3            | 4             | 225                     |
| Qatar                    | 3            | 3             | 1131                    |
| Spain                    | 3            | 3             | 527                     |
| United Kingdom           | 3            | 3             | 990                     |
| Croatia                  | 2            | 2             | 1425                    |
| New Zealand              | 2            | 2             | 77                      |
| Papua New Guinea         | 2            | 2             | 20                      |
| Philippines              | 2            | 2             | 804                     |
| Turkey                   | 2            | 2             | 1470                    |
| Uganda                   | 2            | 2             | 160                     |
| Vietnam                  | 2            | 2             | 680                     |
| Cook Islands             | 1            | 1             | 2                       |
| Cyprus                   | 1            | 1             | 390                     |
| Czech Republic           | 1            | 1             | 115                     |
| Finland                  | 1            | 2             | 2085                    |
| Guinea                   | 1            | 1             | 385                     |
| Iran                     | 1            | 1             | 405                     |
| Ireland                  | 1            | 1             | 140                     |
| Malaysia                 | 1            | 1             | 245                     |
| Mexico                   | 1            | 1             | 915                     |
| Peru                     | 1            | 1             | 630                     |
| Poland                   | 1            | 2             | 8997                    |
| Samoa                    | 1            | 1             | 55                      |
| Sudan                    | 1            | 1             | 1861                    |
| Switzerland              | 1            | 1             | 700                     |
| Taiwan                   | 1            | 1             | 65                      |
| Tonga                    | 1            | 1             | 278                     |





Case Type Report : Statistical  
 Report run: 05 Jul 2018 16:43

Report Parameters

Case Type Financial Distress From 1-Jul-17  
 To 30-Jun-18 Date Range Option closed  
 Grouping Country

Number of records - 108

| Country                     | No. of cases | No. of people | Total time spent (mins) |
|-----------------------------|--------------|---------------|-------------------------|
| Grand total                 | 108          | 118           | 16526                   |
| Australia                   | 44           | 43            | 2870                    |
| Thailand                    | 7            | 8             | 545                     |
| Cuba                        | 4            | 4             | 585                     |
| Germany                     | 4            | 4             | 290                     |
| United Kingdom              | 4            | 4             | 380                     |
| United States of America    | 4            | 6             | 625                     |
| Fiji                        | 3            | 3             | 115                     |
| Malaysia                    | 3            | 4             | 380                     |
| Netherlands                 | 3            | 3             | 1075                    |
| United Arab Emirates        | 3            | 3             | 465                     |
| Vietnam                     | 3            | 4             | 1384                    |
| Indonesia                   | 2            | 2             | 325                     |
| Japan                       | 2            | 2             | 115                     |
| Jordan                      | 2            | 7             | 560                     |
| Kenya                       | 2            | 2             | 220                     |
| Philippines                 | 2            | 2             | 3711                    |
| Benin                       | 1            | 1             | 795                     |
| Brazil                      | 1            | 1             | 270                     |
| China                       | 1            | 1             | 35                      |
| Colombia                    | 1            | 1             | 90                      |
| Costa Rica                  | 1            | 1             | 30                      |
| Egypt                       | 1            | 1             | 316                     |
| France                      | 1            | 1             | 180                     |
| India                       | 1            | 1             | 35                      |
| Italy                       | 1            | 1             | 35                      |
| Korea                       | 1            | 1             | 45                      |
| Portugal                    | 1            | 2             | 70                      |
| Russia (Russian Federation) | 1            | 1             | 210                     |
| Samoa                       | 1            | 1             | 235                     |
| South Africa                | 1            | 1             | 285                     |
| Syria                       | 1            | 1             | 35                      |
| Tonga                       | 1            | 1             | 215                     |

Case Type Report : Statistical  
 Report run: 05 Jul 2018 16:46

Report Parameters

Case Type Missing Person From 1-Jul-17  
 Case Type Report : Statistical  
 Report run: 05 Jul 2018 16:46

Report Parameters

Case Type Missing Person From 1-Jul-17  
 To 30-Jun-18 Date Range Option closed  
 Grouping Country

Number of records - 56

| Country                     | No. of cases | No. of people | Total time spent (mins) |
|-----------------------------|--------------|---------------|-------------------------|
| Grand total                 | 56           | 59            | 8717                    |
| Australia                   | 7            | 7             | 520                     |
| Thailand                    | 6            | 6             | 555                     |
| China                       | 4            | 4             | 270                     |
| Indonesia                   | 4            | 4             | 750                     |
| Cuba                        | 3            | 3             | 820                     |
| Fiji                        | 3            | 3             | 225                     |
| Malaysia                    | 3            | 6             | 237                     |
| Tonga                       | 2            | 2             | 195                     |
| Brazil                      | 1            | 1             | 85                      |
| Canada                      | 1            | 1             | 670                     |
| Costa Rica                  | 1            | 1             | 85                      |
| Croatia                     | 1            | 1             | 70                      |
| Ethiopia                    | 1            | 1             | 205                     |
| France                      | 1            | 1             | 80                      |
| Iraq                        | 1            | 0             | 0                       |
| Italy                       | 1            | 1             | 245                     |
| Laos                        | 1            | 1             | 140                     |
| Nepal                       | 1            | 2             | 210                     |
| New Zealand                 | 1            | 1             | 80                      |
| Oman                        | 1            | 1             | 45                      |
| Peru                        | 1            | 1             | 760                     |
| Philippines                 | 1            | 1             | 185                     |
| Russia (Russian Federation) | 1            | 1             | 295                     |
| Samoa                       | 1            | 1             | 840                     |
| Singapore                   | 1            | 1             | 40                      |
| Slovakia                    | 1            | 1             | 310                     |
| Solomon Islands             | 1            | 1             | 105                     |
| Spain                       | 1            | 1             | 135                     |
| United Arab Emirates        | 1            | 1             | 300                     |
| United Kingdom              | 1            | 1             | 125                     |
| United States of America    | 1            | 1             | 80                      |
| Vietnam                     | 1            | 1             | 55                      |

New Zealanders in Detention advised to Ministry of Foreign Affairs and Trade as at July 2018

| Country   | Date of arrest | Conviction charges    | Detention status | Sentence range |
|-----------|----------------|-----------------------|------------------|----------------|
| Argentina | 23-Jan-15      | Drugs                 | Detention Centre |                |
| Australia | 5-Jul-18       | Immigration Detention |                  |                |
| Australia | 2-Jul-18       | Immigration Detention | Detention Centre |                |
| Australia | 27-Jun-18      | Immigration Detention | Detention Centre |                |
| Australia | 26-Jun-18      | Unknown               |                  |                |
| Australia | 31-May-18      | Immigration Detention | Detention Centre |                |
| Australia | 23-Jun-18      | Sex Crime             | Detention Centre |                |
| Australia | 21-Jun-18      | Immigration Detention |                  |                |
| Australia | 10-Jun-18      | Multiple Charges      |                  |                |
| Australia | 1-Jan-18       | Unknown               | Prison           |                |
| Australia | 27-Apr-18      | Immigration Detention | Detention Centre |                |
| Australia |                |                       |                  |                |
| Australia | 1-Jan-18       | Unknown               | Prison           |                |
| Australia | 1-Jan-18       | Unknown               | Prison           |                |
| Australia |                |                       |                  |                |
| Australia | 1-Jan-18       | Immigration Detention |                  |                |
| Australia | 1-Jan-18       | Immigration Detention | Detention Centre |                |
| Australia | 16-Mar-15      | Other                 |                  |                |
| Australia | 17-May-18      | Unknown               | Prison           |                |
| Australia | 6-May-18       | Immigration Detention |                  |                |
| Australia | 12-Mar-18      | Immigration Detention |                  |                |
| Australia | 10-May-18      | Unknown               |                  |                |
| Australia |                | Immigration Detention |                  |                |
| Australia |                | Immigration Detention |                  |                |
| Australia |                | Immigration Detention |                  |                |
| Australia | 27-Dec-16      | Robbery/Theft         | Prison           | 6 - 10 years   |
| Australia |                | Immigration Detention | Detention Centre | Unknown        |
| Australia |                | Immigration Detention |                  |                |
| Australia |                | Immigration Detention |                  |                |
| Australia | 20-Mar-18      | Assault               | Prison           | 1 - 5 years    |
| Australia |                | Drugs                 | Prison           | 1 - 5 years    |
| Australia |                | Drugs                 | Prison           | 1 - 5 years    |
| Australia |                | Unknown               |                  |                |
| Australia |                | Unknown               | Detention Centre |                |
| Australia |                | Assault               | Prison           | 1 - 5 years    |
| Australia | 30-Mar-18      | Unknown               | Detention Centre |                |
| Australia |                | Unknown               |                  |                |
| Australia | 9-Mar-18       | Immigration Detention | Detention Centre | Unknown        |
| Australia |                | Immigration Detention |                  |                |
| Australia |                | Drugs                 | Bail             | Unknown        |
| Australia |                | Immigration Detention | Detention Centre | Unknown        |
| Australia |                | Unknown               | Detention Centre | Unknown        |
| Australia |                | Unknown               | Prison           | Unknown        |
| Australia |                | Unknown               | Prison           | Unknown        |
| Australia |                | Unknown               | Prison           | Unknown        |
| Australia |                | Immigration Detention |                  |                |
| Australia |                | Immigration Detention | Detention Centre | Unknown        |
| Australia | 29-Oct-17      | Immigration Detention | Detention Centre |                |
| Australia |                | Not Yet Charged       |                  |                |
| Australia |                | Immigration Detention |                  |                |
| Australia | 22-Nov-17      | Immigration Detention |                  |                |
| Australia |                | Unknown               | Prison           |                |
| Australia |                | Immigration Detention | Detention Centre | Unknown        |

|                  |           |                       |                  |               |
|------------------|-----------|-----------------------|------------------|---------------|
| Australia        |           | Unknown               |                  |               |
| Australia        |           | Unknown               | Police Custody   |               |
| Australia        |           | Unknown               | Prison           | Unknown       |
| Australia        |           | Unknown               |                  |               |
| Australia        |           | Immigration Detention | Detention Centre |               |
| Australia        |           | Drugs                 | Prison           | 1 - 5 years   |
| Australia        | 11-Mar-17 | Immigration Detention | Detention Centre |               |
| Australia        |           | Unknown               | Prison           | Unknown       |
| Australia        | 17-Jan-18 | Multiple Charges      | Prison           | &lt; 1 year   |
| Australia        |           | Unknown               | Prison           | 1 - 5 years   |
| Australia        |           | Sex Crime             | Prison           |               |
| Australia        |           | Immigration Detention |                  |               |
| Australia        |           | Sex Crime             | Prison           | 6 - 10 years  |
| Australia        |           | Drugs                 |                  |               |
| Brazil           | 25-Feb-18 | Drugs                 | Detention Centre |               |
| Brazil           | 28-Jun-16 | Drugs                 | Prison           | 1 - 5 years   |
| Brazil           | 10-Jan-15 | Sex Crime             | Prison           | 11 - 15 years |
| Cambodia         | 4-Mar-18  | Robbery/Theft         |                  |               |
| Canada           | 30-Aug-11 | Murder                | Detention Centre | &gt; 20 years |
| China            | 4-Jul-18  | Immigration Detention | Detention Centre |               |
| China            | 5-Jun-18  | Immigration Detention |                  |               |
| China            | 3-Aug-17  | Fraud                 | Bail             |               |
| China            | 2-Jun-17  | Fraud                 | Bail             |               |
| China            | 11-Apr-17 | Drugs                 |                  |               |
| China            | 21-Oct-16 | Immigration Detention | Detention Centre |               |
| China            | 18-Jul-16 | Drugs                 | Prison           | 1 - 5 years   |
| China            | 20-Mar-16 | Fraud                 | Detention Centre | 1 - 5 years   |
| China            | 9-Jul-16  | Unknown               | Prison           | 1 - 5 years   |
| China            | 23-May-16 | Not Yet Charged       | Detention Centre |               |
| China            | 3-May-16  | Fraud                 | Detention Centre | 6 - 10 years  |
| China            | 8-Nov-14  | Drugs                 | Detention Centre |               |
| China            | 4-Nov-14  | Sex Crime             | Prison           | 6 - 10 years  |
| China            |           | Not Yet Charged       | Bail             |               |
| China            | 1-Apr-14  | Fraud                 | Detention Centre | 6 - 10 years  |
| China            | 16-Oct-13 | Other                 | Detention Centre | 11 - 15 years |
| China            | 6-Jun-13  | Fraud                 | Prison           | 11 - 15 years |
| China            | 8-Mar-09  | Drugs                 | Detention Centre | Life          |
| China            | 25-Dec-07 | Drugs                 | Prison           | 16 - 20 years |
| Colombia         | 5-Feb-11  | Sex Crime             | Prison           | 16 - 20 years |
| Ecuador          | 18-Mar-16 | Drugs                 | Prison           | 1 - 5 years   |
| Fiji             | 26-Jun-18 | Not Yet Charged       |                  |               |
| Indonesia        | 31-Oct-16 | Drugs                 | Detention Centre | 11 - 15 years |
| Indonesia        | 31-Aug-16 | Drugs                 | Prison           | 1 - 5 years   |
| Indonesia        | 5-Dec-14  | Drugs                 | Prison           | 11 - 15 years |
| Jamaica          |           | Other                 |                  |               |
| Japan            | 28-Mar-13 | Drugs                 | Prison           | 6 - 10 years  |
| Japan            | 29-Aug-14 | Drugs                 | Prison           | 6 - 10 years  |
| Japan            | 17-May-11 | Drugs                 | Prison           | 6 - 10 years  |
| Kenya            | 25-Jan-15 | Other                 | Bail             | Unknown       |
| Korea            |           |                       |                  |               |
| Moldova          | 18-Sep-17 | Immigration Detention |                  |               |
| Papua New Guinea | 6-Jan-16  | Fraud                 | Bail             |               |
| Peru             | 27-Feb-11 | Drugs                 | Prison           | 6 - 10 years  |
| Philippines      | 3-Apr-18  | Other                 |                  |               |
| Philippines      | 23-Apr-18 | Drugs                 | Detention Centre |               |
| Philippines      | 25-Oct-12 | Sex Crime             | Released         | Other         |

|                          |           |                       |                     |               |
|--------------------------|-----------|-----------------------|---------------------|---------------|
| Poland                   | 7-Sep-17  | Sex Crime             | Remanded in Custody | Unknown       |
| Samoa                    |           | Fraud                 | Prison              | 1 - 5 years   |
| Samoa                    | 2-Oct-16  | Fraud                 | Prison              | 1 - 5 years   |
| Samoa                    | 31-Jan-15 | Robbery/Theft         | Prison              | 1 - 5 years   |
| Spain                    | 18-Jun-17 | Not Yet Charged       |                     |               |
| Spain                    | 18-Jun-17 | Not Yet Charged       |                     |               |
| Spain                    | 1-Aug-16  | Assault               | Released            |               |
| Spain                    | 8-Jul-15  | Assault               | Bail                |               |
| Sweden                   |           | Assault               |                     |               |
| Taiwan                   | 28-Feb-16 | Drugs                 | Prison              | 11 - 15 years |
| Thailand                 |           |                       |                     |               |
| Thailand                 | 26-Dec-14 | Drugs                 | Prison              | 6 - 10 years  |
| Thailand                 | 1-May-14  | Drugs                 | Prison              | > 20 years    |
| Thailand                 | 14-Sep-09 | Drugs                 | Prison              | > 20 years    |
| Turkey                   | 24-Oct-17 | Not Yet Charged       | Released            | Unknown       |
| Turkey                   | 27-Feb-15 | Drugs                 | Prison              | 11 - 15 years |
| United Kingdom           | 28-Jun-18 | Drugs                 |                     |               |
| United Kingdom           |           | Robbery/Theft         | Bail                |               |
| United Kingdom           | 7-Apr-18  | Immigration Detention | Deported            |               |
| United Kingdom           | 1-Feb-18  | Sex Crime             | Remanded in Custody |               |
| United Kingdom           | 29-Nov-17 | Sex Crime             | Police Custody      |               |
| United Kingdom           | 19-Aug-16 | Immigration Detention | Detention Centre    |               |
| United States of America | 1-Jun-18  | Immigration Detention |                     |               |
| United States of America | 1-Jun-18  | Immigration Detention |                     |               |
| United States of America | 22-Feb-18 | Immigration Detention | Detention Centre    |               |
| United States of America | 13-Oct-17 | Multiple Charges      | Prison              | 6 - 10 years  |
| United States of America | 23-Mar-17 | Other                 | Bail                |               |
| United States of America | 11-Dec-16 | Sex Crime             |                     |               |
| United States of America | 25-Jun-16 | Multiple Charges      | Police Custody      |               |
| United States of America | 28-Oct-13 | Sex Crime             | Prison              | 6 - 10 years  |
| United States of America | 4-Apr-11  | Sex Crime             | Prison              | 16 - 20 years |
| United States of America | 20-Sep-02 | Sex Crime             | Prison              | Life          |
| United States of America | 2-Jun-09  | Murder                | Prison              | > 20 years    |
| United States of America | 4-Sep-08  | Robbery/Theft         | Detention Centre    | 11 - 15 years |
| United States of America | 25-Jan-03 | Sex Crime             | Prison              | 16 - 20 years |
| Vanuatu                  |           | Assault               |                     |               |
| Vanuatu                  |           | Drugs                 | Bail                |               |

Assistance Type Report : Statistical  
 Report run: 27 Aug 2018 16:25

Report Parameters

From 1-Jul-17 To 30-Jun-18  
 Date Range Option opened Grouping Post

Number of records - 384

| Post             | No.'s of assistance |
|------------------|---------------------|
| Apia             | 22                  |
| Bangkok          | 27                  |
| Beijing          | 3                   |
| Berlin           | 3                   |
| Brasilia         | 1                   |
| Brussels         | 1                   |
| Buenos Aires     | 5                   |
| Chengdu          | 1                   |
| Geneva           | 2                   |
| Guangzhou        | 2                   |
| Ha Noi           | 9                   |
| the hague        | 4                   |
| Ho Chi Minh City | 4                   |
| Hong Kong        | 9                   |
| Honolulu         | 5                   |
| Jakarta          | 1                   |
| Kuala Lumpur     | 6                   |
| Los Angeles      | 73                  |
| Madrid           | 1                   |
| Manila           | 5                   |
| Mexico City      | 1                   |
| Moscow           | 1                   |
| New Delhi        | 5                   |
| Nuku'alofa       | 4                   |
| Ottawa           | 16                  |
| Port Vila        | 3                   |
| Pretoria         | 2                   |
| Rarotonga        | 66                  |
| Rome             | 15                  |
| Santiago         | 10                  |
| Seoul            | 5                   |
| Singapore        | 10                  |
| Suva             | 10                  |
| Tokyo            | 18                  |
| Washington       | 38                  |
| Grand total      | 388                 |